



*I want to
help people!*





Social Worker

Understand - Advise
Support

EDUCATION

University

JOB PROSPECTS

Good

ROLE

Social workers help people with difficult life problems, such as family violence, poverty or loss of independence. Social workers help them find solutions.

Some social workers specialize in **youth protection**. They work with families when a child's development or safety is at risk.

Social workers can specialize in other areas, such as working with the **elderly** or **victims of abuse**.

Some **social workers also act as family mediators**. When parents separate or divorce, they help them find solutions that work for them and their children.

DUTIES

- **Meet with people**, alone or in groups, to decide on the services they need.
- **Advise** and **help people learn how to solve their problems**.
- **Develop programs** to help people.
- Act as **family mediators**.

TRAINING

Bachelor's or **master's** degree in social work or social services. Several Quebec universities offer these programs.

To be a social worker, you must be a member of the Ordre des travailleurs sociaux et des thérapeutes conjugaux et familiaux du Québec or OTSTCFQ, (Quebec's professional association of social workers).

People who have a CEGEP diploma in social service can't call themselves "social workers." But they can do similar work.

 Indigenous students can get help to pay for their studies. See **Financial Aid** to learn more.

SALARY

The salary of social workers depends on their experience and where they work. In 2017, it was about \$22 to \$41 an hour.

SKILLS

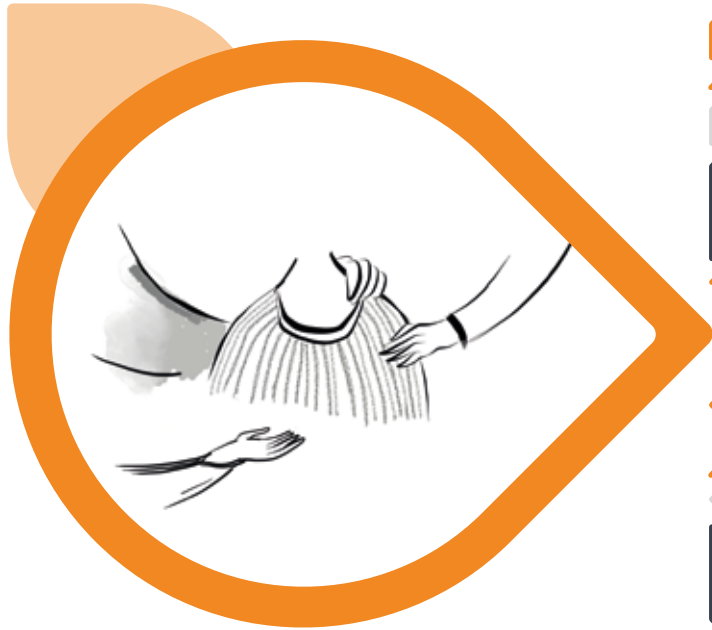
- **Resourceful**
- **Listens and communicates well.** You must be able to understand people's problems and suggest solutions.
- **Open to others, respects their values** and doesn't judge
- **Able to defend people's rights**

ENVIRONMENT

Social workers work in community centres, health centres, shelters, youth centres, prisons and schools.

LEARN MORE

- Information sur le marché du travail (job market information)
- Ordre des travailleurs sociaux et thérapeutes conjugaux et familiaux du Québec or OTSTCFQ (Quebec's professional association of social workers) (French only)



Addictions Worker

Counsel - Help Understand

EDUCATION

CEGEP or University

JOB PROSPECTS

Good

ROLE

Addictions workers help people with addiction problems (alcohol, drugs, gambling, etc.) recognize and overcome their addictions.

DUTIES

- **Evaluate** clients' strengths, weaknesses and level of addiction.
- **Lead group therapy** sessions.
- **Give information sessions.**
- **Help people** with addiction problems return to the community.
- **Organize prevention activities.**

SKILLS

- **Wants to help** others
- **Open-minded**
- **Good organization** skills
- **Excellent communication and listening** skills
- **Good analytical and reasoning** skills

TRAINING

There is no special training for addictions workers, but **training in counselling** is useful. Employers often require one of these diplomas:

- University degree (bachelor's, master's or Ph.D.) in special education, criminology, psychoeducation, psychology, educational counselling or social work, sexuality studies, sociology, nursing or addiction studies
- Undergraduate certificate in addiction studies
- CEGEP diploma (DEC) in nursing, special care counselling, social service or correctional intervention



Indigenous students can get help to pay for their studies. See **Financial Aid** to learn more.

SALARY

In 2017, addictions workers earned about \$35,000 a year, depending on seniority and experience.

ENVIRONMENT

Addictions workers work in rehabilitation centres, community organizations, youth centres, hospitals, schools, etc.

They work alone or with a team of health-care or social-service professionals.

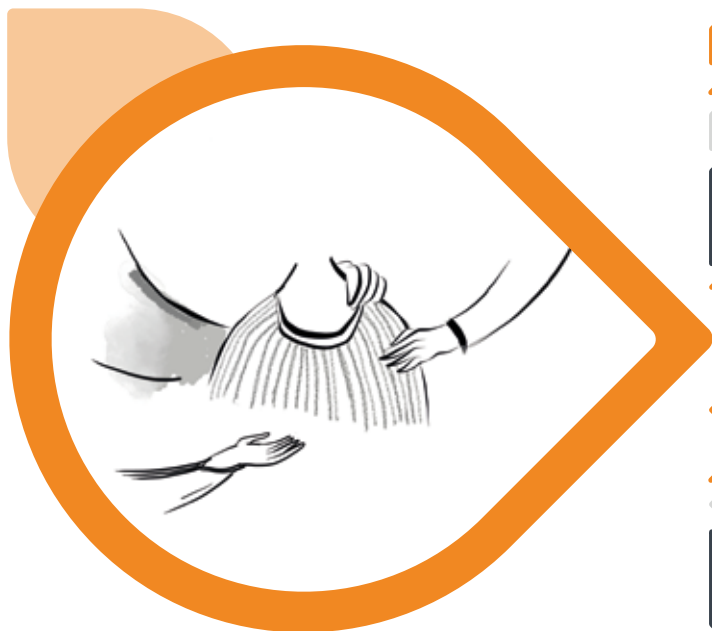
They can work normal hours or on evenings or weekends, depending on their jobs. Sometimes they must travel.

Their work can be emotionally difficult.

LEARN MORE

- Information sur le marché du travail (job market information)
- Association des intervenants en dépendance du Québec (association of addictions workers) (French only)





Probation Officer or Parole Officer

Help - Supervise - Evaluate

EDUCATION

University

JOB PROSPECTS

Good

ROLE

Probation officers and parole officers work with people found guilty of a crime (offenders).

Probation officers work for the provincial government, and parole officers work for the federal government.

DUTIES

- **Meet with offenders** to help them return safely to the community.
- **Prepare intervention plans** to help offenders find housing, recover from addiction and take responsibility for themselves.
- **Evaluate offenders and write reports.**
- **Supervise** offenders to ensure they obey their parole or probation conditions, such as a curfew, not contacting the victim or not drinking.
- **Keep track** of offenders.

TRAINING

Bachelor's degree in a field such as

- criminology
- psychology or psychoeducation
- social work or social services
- guidance or educational counselling
- sexuality studies

You must pass a **selection process** and then follow a **training program** given by the correctional services department that selected you.



Indigenous students can get help to pay for their studies. See **Financial Aid** to learn more.

SALARY

In 2017, probation officer earned \$40,000 to \$74,000 a year.

In 2017, parole officer earned \$58,000 to \$81,000 a year.

SKILLS

- **Excellent people skills.** You must earn offenders' trust and respect.
- **Be firm** even when bullied or challenged.
- **Be open-minded.**

ENVIRONMENT

Parole officers and probation officers work in prisons or courthouses. They work closely with correctional officers, social workers and other professionals.

LEARN MORE

- Government of Canada
- Information sur le marché du travail (job market information)



Indigenous Offender Support Officers

Help - Cooperate - Support

EDUCATION

University degree or relevant training or experience

JOB PROSPECTS

Limited but mostly reserved for Indigenous people. Don't overlook this career!

ROLE

Indigenous offender support officers help Indigenous people while in prison and after their release.

They help offenders establish contact with their communities and support them according to Indigenous culture.

CAREERS

• INDIGENOUS LIAISON OFFICER

Role: Help Indigenous people individually

Duties:

- Act as a **bridge** between prison staff, Indigenous offenders and their communities
- Ensure **access** to Indigenous culture and spiritual services
- Work with **each offender to explain rules** in prison and upon release

Environment: Prison and the community

Salary: \$54,000 to \$71,000, in 2017

• **INDIGENOUS CORRECTIONAL PROGRAM FACILITATOR**

Role: Help Indigenous people in groups

Duties:

- Hold **group classes** for offenders to prevent new offences
- **Support** them in the healing process
- **Assess** each offender's progress
- **Ensure access to Indigenous culture and spiritual services**

Environment: Prison or the community

Salary: \$61,000 to \$82,000, in 2017

• **INDIGENOUS COMMUNITY DEVELOPMENT OFFICER**

Role: Help Indigenous people return to the community after prison

Duties:

- **Develop release plans** with offenders and their communities
- **Create a support system** in the community to welcome offenders after prison

Environment: Prison and the community

Salary: \$61,000 to \$82,000, in 2017

• **INDIGENOUS COMMUNITY LIAISON OFFICER**

Role: Help Indigenous people after prison

Duties:

- **Support** offenders returning to their communities
- **Help** them identify their needs and find resources
- **Act as a bridge** between prison and their communities
- **Work with elders** to organize ceremonies and cultural activities

Environment: Indigenous community

Salaire: \$54,000 to \$71,000, in 2017

TRAINING >>



University degree in a relevant field or related training and experience



Indigenous students can get help to pay for their studies. See **Financial Aid** to learn more.



SKILLS



- **Good interpersonal skills**, able to encourage offenders to help themselves return to the community
- **Be open-minded and respectful** of offenders no matter what their crimes
- **Good listening and communication skills**
- **Be firm**, even when bullied or challenged

LEARN MORE



Correctional Service Canada

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Indigenous Offender Support Officers

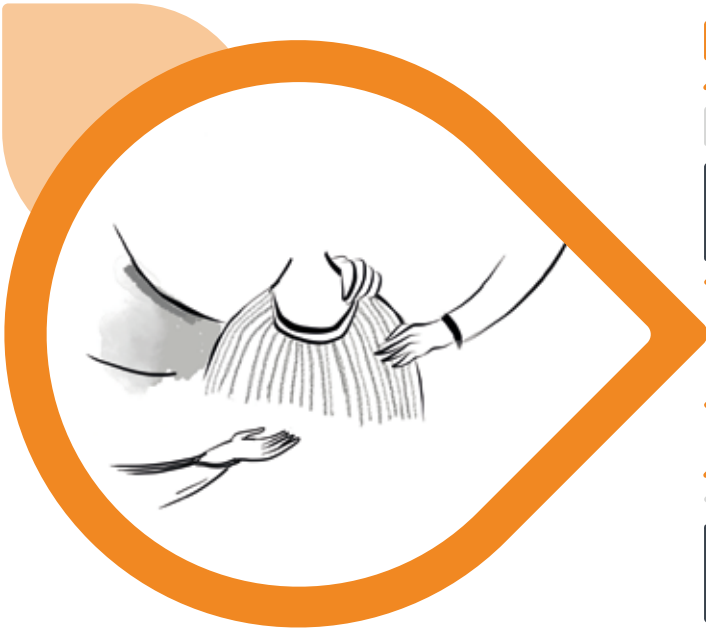


Courtworker

Help - Support
Inform

EDUCATION
High school

PERSPECTIVES D'EMPLOI
Limited



ROLE

Courtworkers help Indigenous people who are accused of a crime, are victims or are witnesses. Courtworkers help them understand the justice system and support them throughout the court process.

DUTIES

- **Support Indigenous people** by explaining their rights, their responsibilities and the court process.
- **Ensure they are treated fairly.**
- **Inform legal professionals** about Indigenous customs and values when someone is accused of a crime.
- **Write reports** to help judges decide the punishment for Indigenous people found guilty of a crime.

SKILLS

- **Good listening skills**
- **Interest in human rights.**
- **Want to help** Indigenous people deal with the justice system
- **Dynamic and able to work independently.** Courtworkers usually handle files by themselves.



TRAINING

Usually a high school diploma. Training in a related field is useful.

Courtworkers must be Indigenous and speak at least one Indigenous language.



Indigenous students can get help to pay for their studies. See **Financial Aid** to learn more.

ENVIRONMENT

Courtworkers accompany clients to court and sometimes meet them in other places.

In Quebec, they don't work for the government but are hired by the Native Para-Judicial Services of Quebec (NPJSQ), a non-profit organization.

Courtworkers can be responsible for several regions, so they might have to travel.

They have flexible work hours and sometimes must work evenings and weekends.

SALARY

In 2017, courtworkers earned \$18 to \$22 an hour, depending on their experience.

LEARN MORE

- Native Para-Judicial Services of Quebec (NPJSQ)

